

Liebherr-Aerospace digitizes its supply chain with AirSupply

// As early as the end of 2012, Liebherr-Aerospace opted to use SupplyOn's AirSupply solution with its most important suppliers for the processes Demand Forecast, Order, Advance Shipping Notification (ASN), Goods Receipt and partly also Vendor Managed Inventory (VMI) — thus being the first AirSupply customer outside of BoostAeroSpace. The aim was to link AirSupply as the supplier collaboration hub to the BaaN ERP as the leading system, making it simple and clear to coordinate delivery dates and quantities with the supplier. The main intention was to make the coordination process more transparent, thereby improving supplier delivery performance.

AirSupply was selected not only because it meets all the functional requirements for transparent collaboration processes, but also because it is already used extensively by key players in the aviation industry such as the Airbus Group, Dassault, Safran and Thales.

Liebherr-Aerospace itself was already using AirSupply at the time the decision was made, in cooperation with the customer Airbus. Therefore, it made sense to use the same tool on the supplier side as on the customer side – especially since AirSupply had already proven highly effective in terms of process support, operability, further development and support.

Since its introduction, more than 250 Liebherr-Aerospace suppliers have actively used AirSupply – and this number is continuously growing. In addition to the core AirSupply processes for demand forecasting and order collaboration with goods receipt, there is now increasing use of delivery call-off, ASN process and VMI to support better planning of supply security in collaboration with suppliers. The main advantage in terms of day-to-day operations is the transparency offered by the tool: the despatcher immediately sees whether the supplier has looked at the demand and also whether they have responded and are collaborating. This avoids the error-prone and inefficient method of exchanging Excel lists.



// "Our experience of AirSupply at both Liebherr-Aerospace locations in Lindenberg and Toulouse has been extremely positive. Coordination with our suppliers has improved considerably – partly due to the fact that both sides are using one and the same system, so they're virtually looking at the same screen. The feedback from our suppliers has been positive too. We strongly believe this will improve delivery performance in the long term as well."

Bernd Schacherl
Director Procurement at Liebherr-Aerospace Lindenberg GmbH





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About Liebherr-Aerospace

// Liebherr-Aerospace is a leading supplier of systems for the aviation industry and has more than five decades of experience in this field. The range of aviation equipment produced by Liebherr for the civil and military sectors includes flight control and actuation systems, gears and gearboxes, landing gear and air management systems as well as electronics. These systems are deployed in wide-bodied aircraft, single aisle and regional aircraft, business jets, combat aircraft, military transporters, military training aircraft, civil helicopters and combat helicopters.

Liebherr's aerospace and transportation systems division employs around 5,800 people. It has four aviation equipment production plants at Lindenberg (Germany), Toulouse (France), Guaratinguetá (Brazil) and Nizhny Novgorod (Russia). These production sites offer a worldwide service with additional customer service centers in Saline (Michigan/USA), Seattle (Washington/USA), Montreal (Canada), Hamburg (Germany), Moscow (Russia), Dubai (UAE), Bangalore (India), Singapore and Shanghai (People's Republic of China).

SupplyOn AG

Ludwigstr. 49 // 85399 Hallbergmoos T: +49 . 811 . 99997-0 info@SupplyOn.com // SupplyOn.com